Committee: Professional Standards and Integrity Sub (Police) Committee	Dated: 05.02.21
Subject: Avenues of Appeal	Public
Report of: Assistant Commissioner	For Information
Report author: Ian Younger	7

Action 8/2020/P

Routes of Appeal.

Police Complaints Appeal Process

All complaints recorded under Schedule 3 have a right of review/appeal. Under the Police (Complaints and Misconduct) Regulations 2019 this would either be a review by the Local Policing Body – the Common Council, for City of London Police, or an appeal to the IOPC. The relevant review/appeal body is determined by the Appropriate Authority on the initial assessment and recording of the complaint. This is considered on seriousness of the allegation(s) made based on guidance set out in IOPC Statutory Guidance. Once a review or appeal is complete there is no further course of review or appeal other than an application for Judicial Review on the basis that the regulations and the Police Reform Act 2002 have not been properly applied.

Alternative Signposting Fraud

There are a number of alternatives to police complaints which the NFIB often signpost. These include, but not limited to, banks, under banking regulations; the Banking Ombudsman; the Financial Conduct Authority; the Financial Ombudsman; the Insolvency Service and professional legal advice so victims can consider their options for litigation and/or civil recovery, or even, private criminal prosecution. The appropriate body, agency or organisation will depend on the circumstances of the alleged fraud. If a victim cannot afford professional legal advice they are signposted to the Citizen Advice Bureau.

Aan extensive list of Useful Organisations is available on the Action Fraud website . For the most vulnerable there is additional assistance through the Economic Crime Victims Support Unit which is part of Action Fraud and which liaises with local Victims Support units. ECVCU can also signpost victims to organisations, charities and advocacy services to assist them. Action Fraud cannot offer any legal or more specific advice to assist victims in the recovery of any losses.